

# Torbay Learning Disability Partnership Board

Minutes of meeting - 12<sup>th</sup> October 2023





#### People at the meeting.

Neil Harvey, Sharon O'Reilly, Jo Williams, Miriam Madison, Jude Pinder, Savana Lawler, Tracie Gray, Kate Marks, Coreena Farell, Helen Burn, Kevin Helmore, Lindsey Jeffrey, Lorna Sinfield, Pam Forrester, Si Langridge, Shaun Fuller, John Rouse, Sarah Rouse, Lorraine Fuller, Mike Fuller, Jamie Dunn, Jo Morgan.

**Apologies.** Adam Russell, Hayley Tranter, Helen Dunlop, Carol King, Alex Howarth, Diane Jones, Stuart Evans, Shona Charlton.



Neil and Sharon welcomed everyone to the meeting. Everyone introduced themselves and the apologies were recorded.



Neil read the minutes of the last meeting and everyone agreed they were ok.

## Langdon Unit



Nobody could come to the meeting today to talk about the new unit at Langdon. Staff will come and talk to the Board about the new unit another time. Miriam said she is part of the group who are looking at the new unit and she would tell the group about the things the Board are worried about.



Kevin asked for Mencap to be included in the meeting.



John said people are very vulnerable in the units and it would be better to make mental health services better in the community.



#### Action

A meeting will be arranged so everyone can talk with Devon Partnership Trust about the new unit.



#### Ambassadors report

Neil read the Ambassadors report. The Ambassadors have-

• Spoken to Nigel about The Big Plan video



- Had a meeting with Devon Partnership Trust to discuss Care plans, issues with health services and the importance of communication.
- Talked to Dr Gaywood about end-of-life planning and annual health checks.







- Had a meeting with Kevin Foster MP to talk about work, housing and transport.
- Neil has sent a letter to Cllr Hayley Tranter to ask about housing and safety. The Ambassadors will also be meeting with the Head of the Council, David Thomas.
- Have been planning for The Big Plan event
- After recent feedback Kate and Jo have arranged a Keeping Safe session during Hate Crime Awareness week.
- Met with Aisha from Coordin8 to talk about what she has been doing and listen to the views of the group/
- Met with Rebecca from Practice Plus Group to talk
- Practice Plus Group about the work going on to make the 111 service easier for people to use.



# **Carers Report**

Kevin talked about the work the Carers have been doing.

- Had a meeting with Jude, Helen and Lindsey to talk about Carers views.
- Talked about how to reach more Carers of people with LD so that they know about the Board and the roles of the Carers reps.



• The Carers may have an email address for general questions to be sent to, and there will be a Carers drop

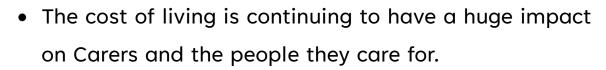


in session is being held on November 22<sup>nd</sup> 10 – 1pm at Paignton Carers Centre. This has been advertised in the Autumn edition of Signposts for Carers magazine.

• Talked to Jude about worries about transport and the cost of electric vehicles.



 Talked about the train ticket offices closing, which is a big worry for carers and the people they care for as ticket machines aren't always accessible.







There is a new survey about the Torbay Carers Strategy. It will be online and there will be paper copies. If anyone needs to help with the survey, please call Engaging Communities Southwest on 08000 520 029.

Please tell any Torbay Carers you know about the survey.



Helen said that some Carers are waiting a long time for assessments and reviews. Helen and Sharon will meet to talk about this.

Helen said that the tender has gone out for the current Mencap Carers service. Mencap have decided

not to bid again. Mencap will be in charge until the end of January.



**Bus Pass** 



A number of people talked about problems with transport.

Lorraine asked if Stagecoach are going to be contacted about issues with carer bus passes. Jude said that the Council want to help carers and are looking at a plan for local people. Jude said that it would be good to talk about this when the Ambassadors meet with David Thomas.

People at the meeting also talked about:

- Talking announcements on the bus service
- Bus drivers being impatient and lacking training about the needs of disabled and older people.
- Electric vehicles taking longer to charge than the time allowed in the car parks with charging points.



Jude said that she will be meeting with the Transport Team and will talk about any issues that the Board would like them to look at.

Jude asked that any issues are sent to Savana. Jude would like an Ambassador to go to the meeting with





her on behalf of the Board. Shaun said that he would like to go.



**Action:** Jude to talk to Shaun about going to the transport meeting.

Action: Ambassadors to send all transport issues to Savana.

Jo Williams said it would be good to invite Alan Denby, Director of Pride in Place, to a future meeting.



### **Crossways Update**

Jude said that there is nothing to report from the council. Jo W said it would be good to invite Alistair Allender, the Independent Chair for Torbay's strategic housing Board to the Partnership Board meeting.



Jamie asked if boarded up buildings in the town centre could be used as homes.

Jude said there is a plan for using empty houses, but it is more complicated when it comes to the use of shops.



The Ambassadors worry about people who are homeless. Jude said that if anybody sees a homeless person that they are worried about, the Homelessness Response Community Team can be contacted on 01803 208723. The team will go out and check on the person straight away.

Si asked if it would help new Councillor to see some

case studies about how good quality housing makes

life better. The Board agreed that this would be a

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# Changing Places.

good idea.

The council have money for a new toilet in Brixham. They are talking to British Telecom about the land where the toilet will be built.

Jude said the Ambassadors could write a letter to the Council to explain why it is so important to have Changing Places toilets.



Jamie said the Council could have a suggestions box so people can tell the Council their ideas. Jude will ask the Council how they get feedback.



# The Big Plan

The Council have agreed the Big Plan and Adult Social Care Strategy. They liked how clearly the Big Plan has been written. The Big Plan has

made more people aware of people with learning disabilities and accessible documents.



Because of the Big Plan, easy read training has been arranged for 10 staff members in the Council, with the hope that more staff will also be trained.



The Ambassadors are currently working with Nigel Williams to produce a video on The Big Plan.

An action planning meeting for The Big Plan has taken place which has identified lots of different workstreams and gaps. Another meeting is planned.



#### The Big Event

The Big event will take place in March. It is hoped it will be at the Riviera International Centre. Plans are being made with everyone involved.



## Any other business

Lorraine said it can take a long time when trying to call the Council.



**Action:** Savana will check the different ways that the Council can be contacted

Jamie asked for an update on the Sea Wall Defence Scheme in Paignton.

Action: Savana will find out what is happening.



The Carers Rights Week event will take place at Paignton Library on Saturday 18<sup>th</sup> November, 10am – 2pm

A review of the short break voucher is being led by Katy, she will provide an update at the next meeting

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Jude has done her report on the community services review. Jude will bring feedback to the next meeting.

Sharon talked about the 'Think Local, Act Personal' launch on the 3<sup>rd</sup> November in Taunton. Sharon would like someone who uses services and/or a carer to go with her.



Neil said that the Headpoppers drama sessions is back from 16<sup>th</sup> October at Victoria Park Church for £4pp.



Hollacombe Christmas Fayre will be taking place on Saturday 18<sup>th</sup> November, 10am – 1pm. All are welcome and the Ambassadors will have a stall there.

The Coordin8 Christmas Fayre will be taking place on Saturday 2<sup>nd</sup> December .