

Minutes of Torbay Learning Disability Partnership Board

13th July 2023



People at the meeting

Neil Harvey, Sharon O'Reilly. Lindsey Jeffrey, Kevin Helmore, Adam Russell, Jude Pinder, Lorraine, Mike, Kate Marks, Helen Burns, Savana Lawler, Shaun Fuller, Cathy Williams, Si Langridge, Charlotte Kelly, Sarah Rouse, John Rouse, Tracey, Jo Morgan, Alex Howarth, Lorna Sinfield, Julie Dante.

Apologies

Jo Williams, Hayley Tranter, Correna Farrell, Jamie Dunn, Mark Dale, Amanda Weightman.



Introductions

Neil welcomed everyone to the meeting. Everyone introduced themselves.



Minutes of the last meeting

Neil apologised that the Carers Update was missed off the agenda at the last meeting and said that he will make sure this doesn't happen again.



Actions from the minutes

• Jo W will invite Miriam Madison to a Board Meeting.
This has been done by Neil and Savana.



Jo W is still finding out about electric charging points for carers electric cars. Kevin said that if people want bigger cars, they can only have electric ones.

Jude will talk to the Transport team about this.



Kate will bring a report about hate crime to the next meeting. Kate is on the agenda for today's meeting.



Cathy will talk to providers about the strategy and report at the next meeting. Cathy is on the agenda for today's meeting.



Ambassadors Report

Firstly, a big warm welcome to John, Mark and Sarah, our new Ambassadors!

The Ambassadors went through their Ambassadors report.



They have been working closely with Jude on The Big Plan.

They met with Cathy to look at the Adult Social Care Strategy.



A trainee Police Officer came to talk to the Ambassadors about the things that are important to them.



Councillor Hayley Tranter visited and the group enjoyed meeting her and learning more about her role.

Neil said that Cllr Tranter has sent her apologies for today's meeting, but hopes to attend the next one.

The Ambassadors talked about things that worry people in Torbay.



Shaun said that he feels it is important that the meeting considers other disabilities such as visual impairment, everyone agreed that this is important.



A meeting is being held at Hollacombe on 27 July at 9am with Kevin Foster MP. Anybody is welcome to attend.



Carers Update

Helen said that the carers met to talk about cuts to carers services. Jo W is going to find out about this.



Kevin talked about the Big Plan and the importance of Carers views being listened to and the need for respite breaks. Kevin said that sometimes it can feel like carers are giving important information but it is not being listened to.

The cost of living was talked about.



Sometimes people living at home are getting benefits but these are not matching the increase in living costs.

Jude asked whether more work needs to be done on providing information and advice on the cost of living.



Lorna advised that Healthwatch have developed a Cost of Living Report – this will be sent out to everyone.



Kevin said that the hospital used to have pull out beds for carers to stay with people in hospital, but they are now missing. Carers Services are trying to find out about this.



It is very important for Carers to have a bus pass.

Shaun said the talking bus service has stopped, which Stagecoach have said is because of the cost. It was helpful for people with visual impairments.

Local Hate Crime



At the last meeting, some providers had said that people are worried about Hate crime.

Kate said that since May, 9 crimes have been reported to the police that are about Disability.



Kate said that she feels like these crimes could be under reported. John said that this may be because people are losing faith in the police. John also felt that mate crime needs to be looked at.



Kate said that if anybody has any bad experiences with the police, please speak up so the police can learn from it. Kate explained that there are different ways to make a complaint about the police without going directly to them.



Kate said that she would be happy to meet the Ambassadors if they would like her to.

Adult Social Care Strategy



Cathy explained the aim of the Strategy and the 3 priorities: •

- 1. Helping people to live well and independently.
- 2. Helping people to regain their independence.
- 3. Helping people with care and support needs to live independently, safely and with choice and control.



Kevin said that some people might not ever be able to live independently and using words like this can cause carers to worry.



John said that some people don't understand about safety and that some things don't always meet the safeguarding threshold even when there is an unsafe situation going on. The situation as a whole needs to be looked at and barriers need to be broken down.



Lorraine gave feedback on behalf of Jamie, that sometimes employees for care agencies do not have the skills they need to support other people.



When Support staff change it makes it harder for people to trust them and be honest about the support that they actually need.



Social Workers need to be able to understand the other person and think about how they feel when doing assessments.

Community Services Commissioning Review



Jude said that two events have taken place to look at community services. Everyone talked about the different ways of working. The area that was voted to be the most important was a review of how social care works.



The Big Plan.



Jude said that the next step will be to make an action plan to go with The Big Plan. Jude asked if everyone would be happy to get together for a workshop to work together and co-produce an action plan.

Everyone agreed that this sounded like a good idea.



Action: Savana / Jude to arrange an action planning workshop and invite the Ambassadors.



Any other Business (AOB)

Train Offices



There is a consultation about the closure of train ticket offices. The Board is very concerned about these possible closures.



Action: Savana to circulate link to the consultation



Sharon said that the Integrated Care Board are planning a new 10 bed hospital in Dawlish for mental health, LD and Autism assessments and treatment. The Board are worried about the building and want to know how the Integrated Care Board is going to get people's views about this.



Lorna said she will contact Devon Partnership Trust on behalf of Healthwatch to find out about any consultation plans.



Action: Lorna to contact Devon Partnership Trust about consultation plans.



Neil said that on 29 July 2023, Co-ordin8 will be holding their summer fete, 11:30 – 2pm at Paignton Parish Hall – everyone is welcome!

Some people don't know how to access Carer's cards and information isn't always in easy read. Lindsey and Kevin will feed this back.

October 12

The next meeting will take place on 12 October.

Savana will contact Living Waters Church to see if
the meeting can be held there.